

Vision Contracting Streamlines Subcontractor Approvals with FlowGen

The Challenge

Vision Contracting's subcontractor approval process relied heavily on spreadsheets, emails and Teams messages between site-based Quantity Surveyors and the Finance team.

This manual approach created bottlenecks, duplicated effort and limited visibility into the status of requests. This was time consuming for the Finance team, while Quantity Surveyors needed access to laptops to submit requests, making the process difficult to manage around busy site schedules.

The business also needed a central database for subcontractor and contract information, to avoid risks around data accuracy, version control and compliance management.

The Solution

Miagen implemented a tailored FlowGen workflow solution to digitise and automate the subcontractor approval process.

Using a mobile and desktop-friendly portal, Quantity Surveyors can submit subcontractor requests directly from site. Requests are automatically routed to Finance for review, with built-in compliance checks validating subcontractor status, insurance documentation and approval requirements.

FlowGen also provides:

- A centralised subcontractor and contract database
- Automated supplier onboarding workflows
- Traffic light Approval Process
- Real-time notifications and communication
- Clear visibility of request status for all stakeholders
- Reporting and audit trails for governance and compliance

The Results

By replacing manual processes with FlowGen, Vision Contracting achieved:

- Up to 80% reduction in subcontractor approval turnaround times
- Reduced administrative effort for both QS and Finance teams as it eliminated the need to cross check details with QS team
- Improved visibility across the approval process
- Stronger subcontractor compliance and governance controls
- Mobile access for site-based teams
- A central database for supplier information and live contracts

Outcome

FlowGen transformed a fragmented approval process across 4 offices into a streamlined, governed workflow that connects site teams, finance and supplier compliance in one platform.

Today, Vision Contracting benefits from even greater control, improved efficiency and stronger governance, with FlowGen acting as a control tower for subcontractor management and approvals across the business.

Claire O Connor: The Development Team were outstanding and very responsive throughout. Project was delivered on time and exactly to brief required. We felt the support and structure of development communications and weekly check in meetings was brilliant.