

DOMO PROFESSIONAL SERVICES

4.1 Professional Services. You may contract with us to perform Professional Services. The specific details of the Professional Services to be performed will be determined on a per-project basis, and the details for each project will be described on a relevant Service Order or Terms of Reference (TOR). Unless otherwise specified in the applicable Service Order, any unused portion of the Professional Services and training will expire and may not be carried over after 12 months from the Service Order effective date.

4.2 Changes to Professional Services. You may reasonably request in writing that revisions be made with respect to the Professional Services set forth in a Service Order. If your requested revisions materially increase the scope of the Professional Services or the effort required to perform the Professional Services under the Service Order, then we will deliver to you a written proposal reflecting our reasonable determination of the revised Professional Services, delivery schedule, and payment schedule, if any, that applies to the requested revisions. If you approve the proposal, then the parties will execute an amendment to the Service Order. Otherwise, the then-existing Service Order will remain in full force and effect, and we will have no obligation with respect to the relevant change requests.

4.4 Your Responsibilities. You will provide assistance, cooperation, information, equipment, data, a suitable work environment, and resources reasonably necessary to enable us to perform the Professional Services. You acknowledge that our ability to provide Professional Services as described in the Service Order may be affected if you do not meet your responsibilities as set forth above.

4.5 Payment of Fees. You will pay the fees due within fourteen days of receipt of a valid invoice and any invoice unpaid after that date will be deemed to be overdue. If any invoice remains unpaid for more than 45 days past the due date we may suspend services until such time as all invoice are paid.